



Smart Electric Heated Towel Rail

Installation and Operating Instructions

Model: T Series, 3+3 Configuration

No.MSK-D8002

**Thank you for carefully reading the safety instructions
before using this device.**

Important Safety Instructions

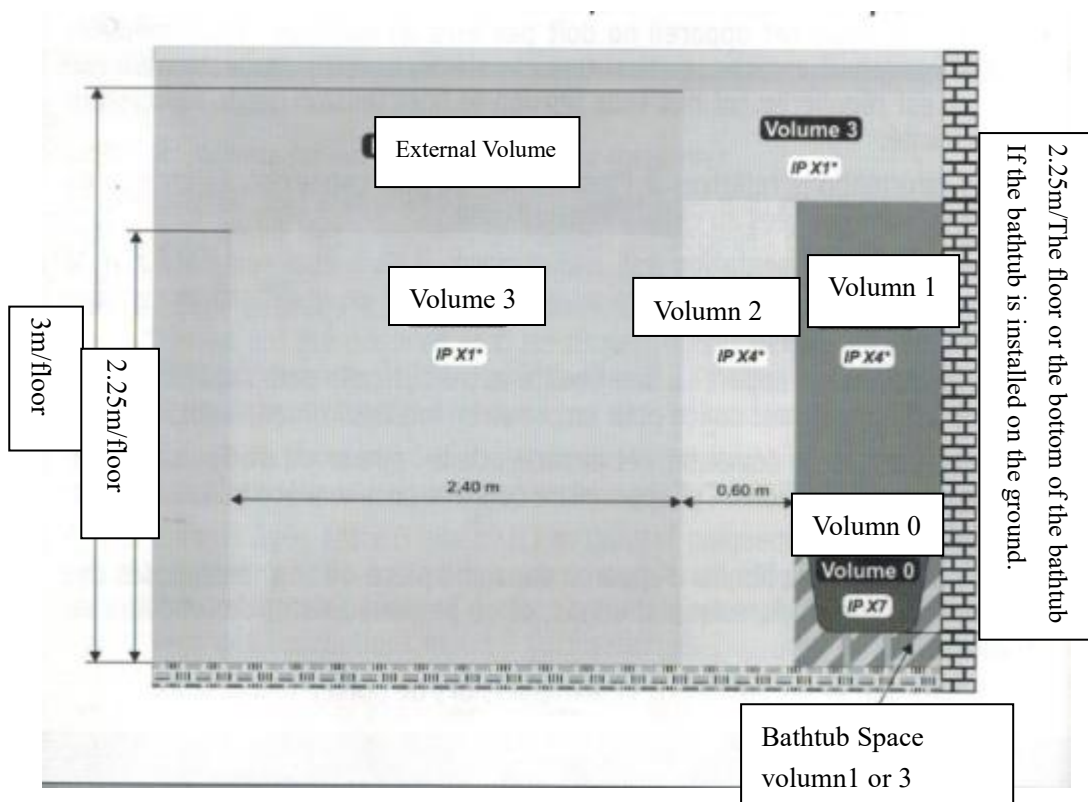
Warning: Risks of fire, electric shock, physical injury, and equipment damage. All safety instructions must be followed during installation, operation, and maintenance of this device. The installation of the pipe rack must comply with the installation codes.

Warning

- 1-Read and retain these instructions for future reference.
- 2-Children aged 8 years and above may use this appliance only if they have been given supervision or instruction concerning the safe use of the appliance and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- 3-Children under 3 years should be kept away from the appliance unless continuously supervised.
- 4-Children under 8 years must not plug in, regulate, clean or perform user maintenance of the appliance.
- 5-WARNING: This appliance is intended for drying washed textiles only.
- 6-WARNING: To ensure the protection of children, it is recommended that the lowest heated part of the appliance be installed at least 600mm above the floor.
- 7-CAUTION: Certain parts of this appliance will become very hot during operation. There is a risk of burning children. Adults must exercise extreme caution.
- 8-Do not install the appliance directly below a power socket.
- 9-Refer to the installation chapter for information on installation and electrical connection.
- 10-To avoid danger, if the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons.
- 11-This appliance is to be used only for its intended purpose and is intended for indoor household use only.
- 12-Do not attempt to disassemble, modify, or repair the appliance yourself. No part of the appliance is user-serviceable.
- 13-Do not operate the appliance in the presence of flammable liquids, solvents, paints, or where flammable vapors may exist.
- 14-Keep all plastic packaging away from children.
- 15-During initial use, you may notice an unpleasant odor. This is normal and will fade with time.
- 16-WARNING - This appliance must only be used in bathrooms that comply with Chinese electrical installation standards and are classified as having a "Volume 2" or "Volume 3" environment as illustrated.

We recommend that you contact a qualified electrician for assistance.

Note: The following diagrams are for illustration purposes only.



Device Location

WARNING: This appliance must only be used in bathrooms that comply with Chinese electrical installation standards and are classified as having a "Volume 2" or "Volume 3" environment as illustrated.

WARNING: To protect children from danger, it is recommended that the lowest heated part of the appliance be installed at least 1200mm above the floor.

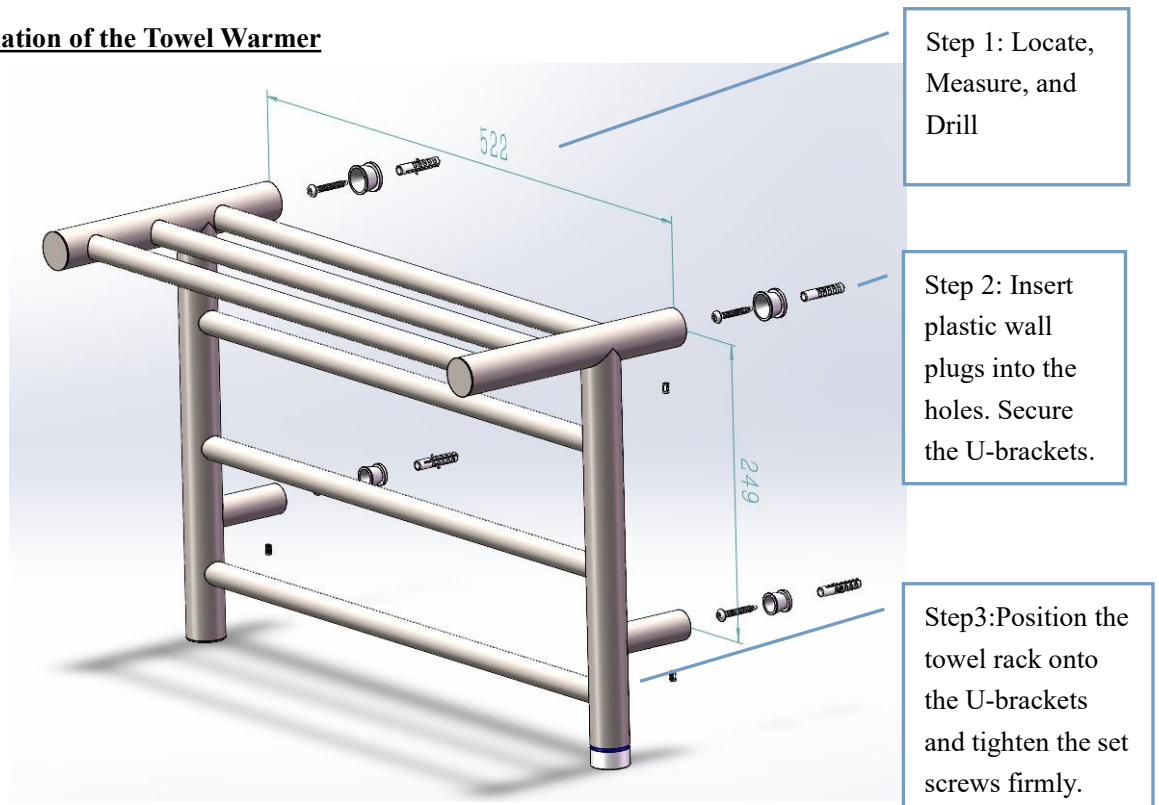
- In damp locations (e.g., bathrooms, laundry rooms, kitchens), the junction box must be installed at least 1000 mm above the floor level.
- A minimum clearance of 150mm must be maintained between the appliance and the floor or any surrounding obstacles.
- This appliance is not designed for outdoor use.
- This appliance is for indoor use only.
- This appliance must not be used as a portable device.
- The appliance must be mounted vertically on a vertical wall. Other installation positions are potentially hazardous.
- The wall must be capable of supporting the weight of the towel warmer.
- Don't install the appliance in a draughty location, as its operation may be impaired.

Device Installation

WARNING: 1.Ensure that the drilling locations do not contain concealed wiring, water pipes, gas lines, or other utilities to prevent damage.

2. Use a spirit level to ensure the towel warmer is mounted horizontally.
3. Drill holes strictly according to the specified dimensions.

Installation of the Towel Warmer



1-Drill holes strictly according to the dimensions. After determining the installation position for the towel warmer, measure and mark the points for drilling (horizontal center-to-center distance: 522 mm; vertical center-to-center distance: 249 mm).

2-Insert plastic wall plugs into the drilled holes. Then, secure and tighten the U-brackets using screws.

NOTE: Ensure the holes are level by checking the diagonal measurements.

3-Position the towel rack onto the U-brackets and secure it by tightening the set screws firmly.

NOTE: Ensure the towel warmer is level against the wall and all fastenings are tight and secure.

Installation Complete

Maintenance and Cleaning

- Before cleaning, switch off the power supply and allow the appliance to cool down completely.
- Clean the appliance using a soft, damp cloth. Do not use abrasive or corrosive cleaners.

Instructions for Use

Turning On/Off (Sleep)



Function Indicator

- Standby: Green light slow blinking, timer 0H(blue light on), timer 2H(pink light on), timer 4H(purple light on), timer 6H(yellow light on), timer 8H(orange light on), fault(red light slow blinking).

Energy-Saving Program Selection

- Default Setting: Energy-saving mode with a default temperature control of 60° C. The unit enters standby mode once the target temperature is reached.
- Timer Adjustment Range: 2H to 8H.
- Setting 0H (Blue Light On): Activates the **24-hour continuous comfort** operation mode.

Troubleshooting

- Device Not Heating	- Check if the electrical switch is on and the power plug is securely connected. - Select Comfort Mode. - Increase the set temperature.
- Device Continuously Heating	- Ensure the appliance is not installed in a drafty location. - Decrease the set temperature.
- Timer Mode Not Working	- Check if the room temperature is higher than the set comfort temperature.
- Signal Light Blinking Rapidly and Continuously	WARNING: Temperature sensor fault. Immediately discontinue use and contact a qualified technician.

Technical Features

- Liquid-free / Non-flammable technology
- Stainless steel frame
- Touch-sensitive multicolor display / Electronic thermostat
- Modes: Off, Timer, Temperature Control
- Temperature sensor
- Safety auto thermal cutoff switch
- Power: 80W
- Power Supply: 220V 50Hz Single-phase

Environmental Protection

This product is marked with the symbol for the classification of Electrical and Electronic Equipment (EEE) waste. This means that the product must not be disposed of with ordinary household waste but should be handed over to a designated collection point for recycling or proper disposal. Recycling or appropriate disposal helps reduce environmental impacts. Hazardous substances contained in electrical and electronic equipment may pose potential risks to the environment and human health.

Please contact your local authorities for more details.

Parts List (Included Accessories)

The provided screws and wall plugs are suitable for all types of wall mounts.

For other types of wall mounts, please use appropriate screws and wall plugs.

Warranty

This product is covered by a two-year warranty from the date of purchase.

The warranty covers functional failures that occur under normal use conditions and in accordance with the product's intended purpose and the user manual.

To obtain warranty service, proof of purchase (receipt or invoice) must be provided. The product and its accessories must be complete and undamaged.

The warranty does not cover damage resulting from normal wear and tear, lack of maintenance, careless handling, non-compliant installation, or improper use (e.g., impacts, failure to follow electrical safety guidelines, storage conditions, or environmental factors).

Additionally, malfunctions caused by the use of non-original parts, unauthorized modifications, or attempts to disassemble or repair the product are excluded from the warranty.

This product has obtained China Compulsory Certification (CCC).

A utility model patent certificate has been applied for.

Product safety is insured by Pacific Insurance.

Three Guarantees Certificate

Fill in all fields completely.

Name		Address			
		Telephone		Postal Code	
Date of Purchase		Store		Store Phone Number	
NO.		Product Barcode		Warranty Period	

Repair Record							
Device Received Date	Service Date	Fault & Action Taken	Service Center	Technician	Service Fee	Parts Fee	Return Authorization

- 1、 This product is covered by a two-year warranty for the entire unit under normal use conditions. For commercial use in business premises, a free warranty of six months is provided (gifts or promotional items are not covered under this warranty).
- 2、 The warranty period commences from the date of purchase as indicated on the original invoice. The invoice must be presented when requesting warranty service.
- 3、 If a performance failure occurs within seven days from the date of purchase, the consumer may choose to return the product, exchange it, or have it repaired. If a performance failure occurs within fifteen days from the date of purchase, the consumer may choose to exchange the product or have it repaired.
- 4、 The free warranty will not cover the following cases:
 - Failures resulting from failure to follow the instructions in the user manual.
 - Damage caused by unauthorized modifications or attempts to repair the product by oneself.
 - Failures resulting from natural disasters, falls, collisions, or improper voltage.
 - Failures or damage resulting from non-standard household use (e.g., prolonged use in harsh environments, or use in vehicles or vessels).
 - Natural wear and tear or aging of the appearance.
- 5、 For products that are out of the warranty period or not covered by free repair, our service center will still provide assistance at the customer' s expense.

Important Notice:

- 1、 The company reserves the right to make any technical changes to this product without prior notice.
- 2、 The product's appearance and color are subject to change. Please refer to the actual product.

Our company has authorized service centers in major cities across the country. For assistance, please visit our official website or call our nationwide after-sales service hotline. The hotline handles consumer inquiries, complaints, repair requests, and fee inquiries.

After-sales Service Hotline: 18913268611

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